



brookstreet

work · play · getaway

Valet

Job Description

Brookstreet Hotel is redefining the hospitality experience in Ottawa! This luxury hotel is located in the heart of Ottawa's high tech community and is guaranteed to offer unique experiences for clients and employees alike. Are you ready to break the bonds of typical chain affiliated hotel regimes and drive innovation in your area of expertise?

This is an exciting opportunity for a creative professional who is interested in collaborating along side a distinctively different hospitality team. Our new team member would be Sensational Service Focused and passionate about exceeding our guests expectations.

Responsibilities:

- Greet and welcome all guests in a professional manner
- Assist guests with various inquiries
- Perform room orientation and hotel tours
- Valet parking
- Operate the shuttle on an as-needed basis
- Provide sensational service to all guests of the Hotel

Must haves/Minimum requirements:

- Excellent communication and organizational skills, able to multitask and act under pressure
- A clean driving record (abstract required)
- Ability to drive standard
- Proven track record in customer service
- Ability to take initiative
- Ability to lift heavy objects and luggage
- Must be available for all shifts